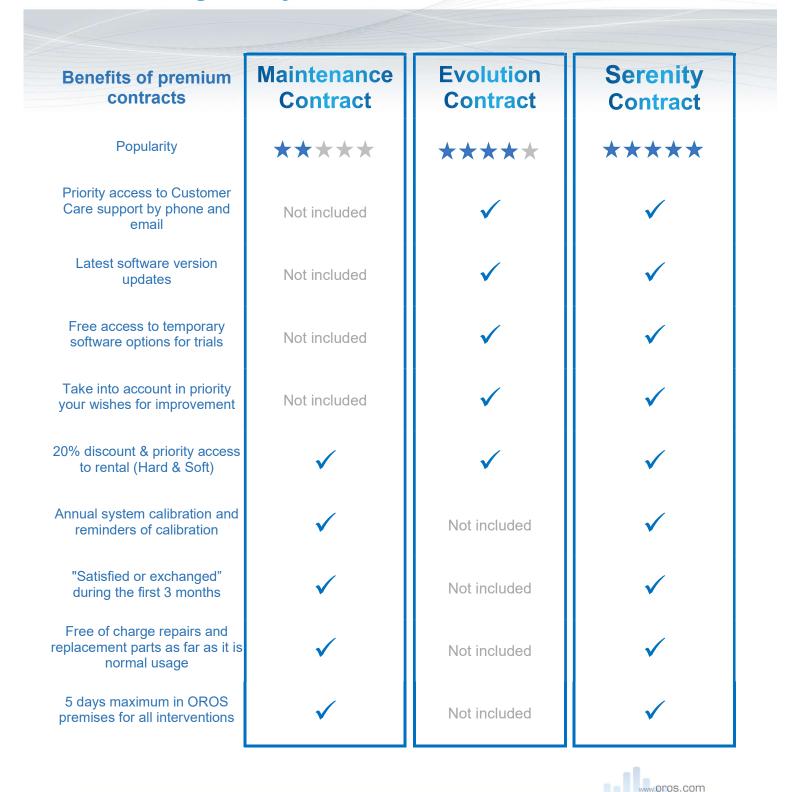


# **OROS Premium contracts**

### Services designed to your needs



#### Additionnal services that can be included on-demand

- ⇒ Add a calibration in an Evolution Contract
- $\Rightarrow$  A Remote training for your team once a year, or more
- ⇒ 4 hours training dedicated on your application to improve your use of OROS range of solutions,
- The rental of an equivalent hardware can be included in your contract. As for example, we can rent a hardware during the time of calibration each year.

## All these premium renewable contracts are proposed in addition to the 1 year indicuded warrantly

#### Calibration

...can be performed by any **accredited Maintenance Center** available all around the world **within 5 days**. France – USA – China – Japan – Korea – India ,

#### NFX07-011 compliant

**Repair**...and pre-diagnosis costs are included. In case of hardware failure, all parts and labor fees are free of charge. (Includes in Maintenance and Serenity Contracts only)

#### **Turn-around Time**

...is fully guaranteed. Repair is done at **high priority within 1 week in OROS premises**. In case of delay, a replacement instrument with same or higher range is provided.

#### **Support Services**

You have **priority and unlimited access** to the local and/or worldwide **hotline** through Customer Care Department +33.476.90.52.40 ; <u>customer.care@oros.com</u> and our local partners in more than 40 different countries.

#### **Software Update and Corrective Maintenance**

...are periodically released on the **MyOros website** to propose new features and improvements. As a privileged customer you can always run the **latest up-to-date version**. You may also ask for temporary trials of new developments if you first want to make sure they are in-line with your application.

#### Prior and specific access to our rental offer

You need replacement or additional analyser? Get the most of rental system with your contract.

1, 2 or 4 years renewable contracts



#### **About Us**

35-years in business, OROS' designs and manufacturing have been renowned for providing the best in noise and vibration analyzers as well as in specific application solutions.

#### **Our Philosophy**

Reliability and efficiency are our ambition everyday. We know you require the same for your measurement instruments: comprehensive solutions providing performance and assurance, designed to fit the challenges of your demanding world.

#### **Our Emphasis**

Continuously paying attention to your needs, OROS collaborates with a network of proven scientific affiliates to offer the latest of the technology, always based on innovation.

#### **Worldwide Presence**

OROS products are marketed in more than 35 countries, through our authorized network of representatives, offices and accredited maintenance centers.

