

OROS Premium Contracts

Services Contracts for your OROS Equipment

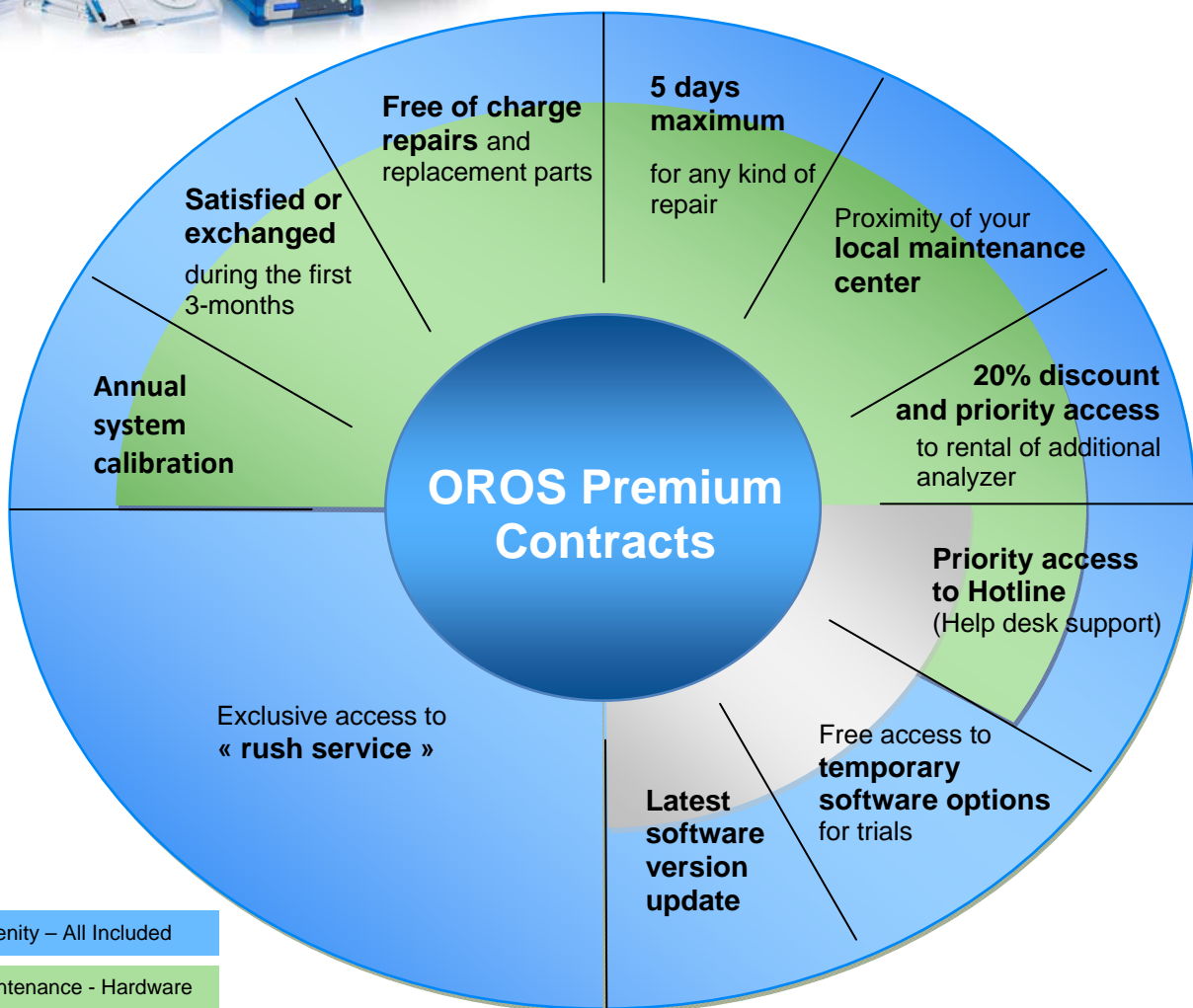
Need to **ensure continuity** in your work at any time?

Want to get a privileged access to the **latest software analysis techniques** developed?

Require the best quality **measurement instrumentation**?



Get the best use of your OROS instrument
Take advantage of our **Premium Contract!**



- Serenity – All Included
- Maintenance - Hardware
- Evolution - Software

Proximity of your local maintenance center



Calibration

...can be performed by any **accredited Maintenance Center** available all around the world **within 4 days**.
France – USA – China – Japan – Korea – India

Repair

...and pre-diagnosis costs are included. In case of hardware failure, all parts and labor fees are free of charge.

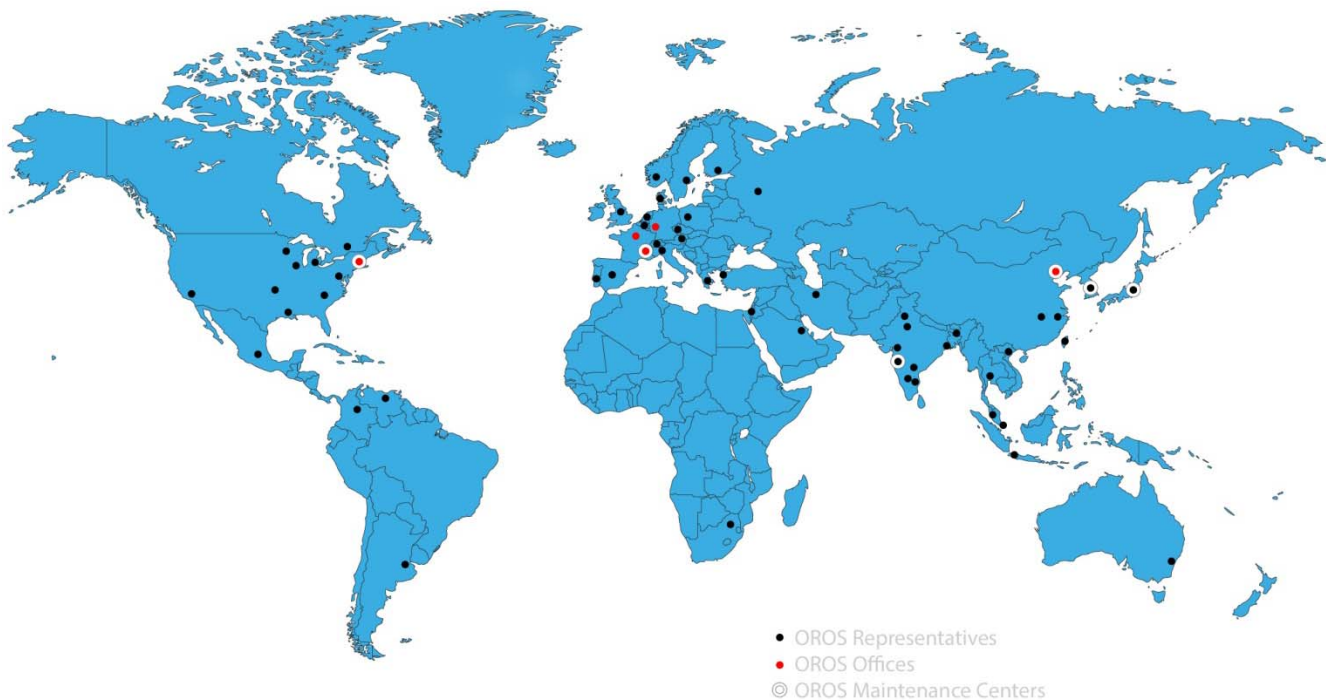
Turn-around Time

...is fully guaranteed. Repair is done at **high priority within 1 week in OROS premises**. In case of delay, a replacement instrument with same or higher range is provided.



Support Services

You have **priority and free access** to the local and/or worldwide **hotline** through Customer Care Department +33.476.90.52.40 ; customer.care@oros.com and our local partners in more than 40 different countries.



Software Update and Corrective Maintenance

...are periodically released on the **MyOros website** to propose new features and improvements. As a privileged customer you can always run the **latest up-to-date version**. You may also ask for temporary trials of new developments if you first want to make sure they are in-line with your application.

Prior and specific access to our rental offer

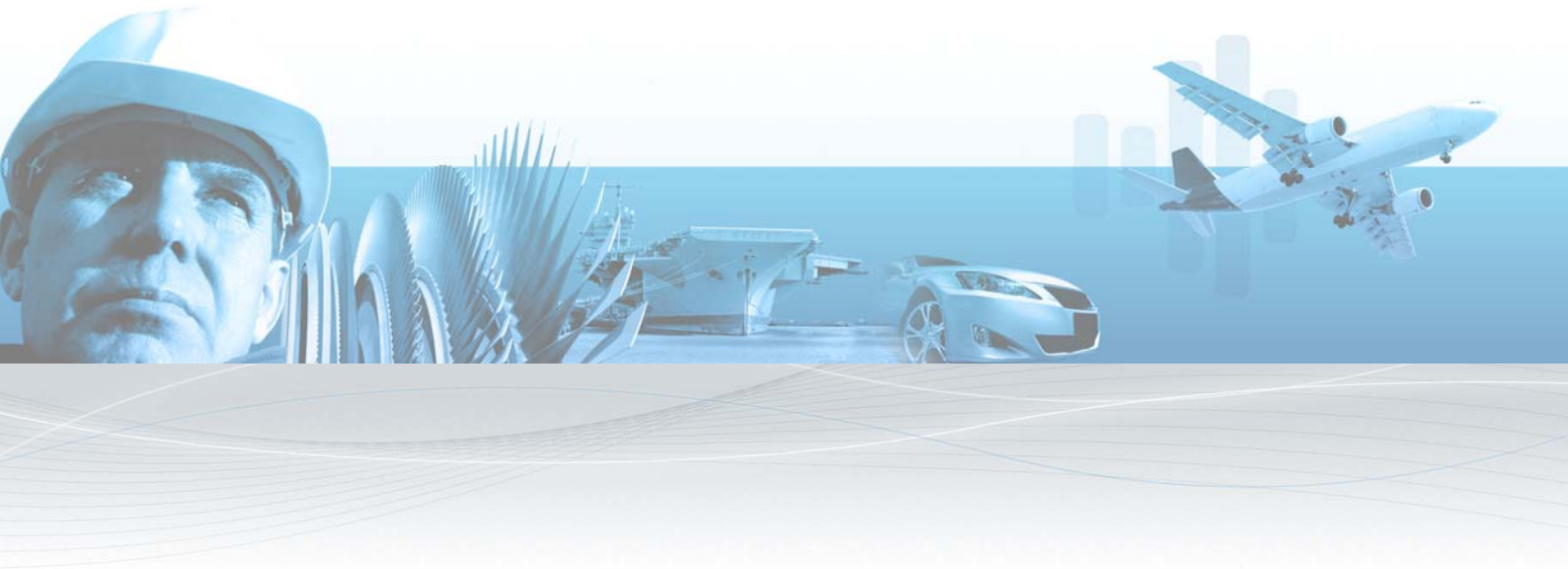
You need replacement or additional analyzer? Get the most of rental system with your contract.

1, 2 or 4 years
renewable contracts*

* in addition to the 1 year included warranty

Applications

- > Field Services Department, On-site Commissioning or Troubleshooting requiring **ready-to-go systems at any time.**
- > Test Bench installation, Overhaul facilities, Production testing with **high rate of use.**
- > R&D lab testing requiring the **latest algorithm and technology** implemented.



OROS, Leadership through Innovation

About Us

Now approaching 30-years in business, OROS' designs and manufacturing have been renowned for providing the best in noise and vibration analyzers as well as in specific application solutions.

Our Philosophy

Reliability and efficiency are our ambition everyday. We know you require the same for your measurement instruments: comprehensive solutions providing performance and assurance, designed to fit the challenges of your demanding world.

Our Emphasis

Continuously paying attention to your needs, OROS collaborates with a network of proven scientific affiliates to offer the latest of the technology, always based on innovation.

Worldwide Presence

OROS products are marketed in more than 35 countries, through our authorized network of representatives, offices and accredited maintenance centers.

Want to know more?

OROS headquarters	www.oros.com
OROS Inc	www.orosinc.com
OROS French Sales Office	www.orosfrance.fr
OROS GmbH	www.oros-deutschland.com
OROS China	www.oros.com